

Online Licensing

Frequently Asked Questions (FAQs)

WHAT IS CHANGING WITH LIQUOR AND CANNABIS LICENCE APPLICATIONS?

Starting March 25, 2024, AGLC is implementing an online licensing system for liquor and cannabis applicants. This will replace the current manual application process.

WILL ALL LIQUOR AND CANNABIS LICENSEES BE AFFECTED BY THE CHANGE TO ONLINE LICENSING?

Starting March 25, 2024, most liquor and cannabis applicants and licensees, including public special event liquor licence applicants, will use an online process. Licensees will also have the ability to pay for reissued licences and modify licence details.

WILL GAMING LICENSEES BE REQUIRED TO SUBMIT LICENCE APPLICATIONS ONLINE?

Gaming licensees will continue to submit licence applications as they currently do by email or delivered to AGLC offices. AGLC will eventually transition the gaming licensing application to an online process. Timing for this phase has not been determined.

WILL AGLC CONTINUE ACCEPTING MANUAL LICENCE APPLICATIONS?

Once the new online application process is launched, there will be a 90-day transition period, beginning on launch day, where AGLC will continue to accept manual licence applications. After 90 days, most liquor and cannabis licence applications will be online.

CAN I PAY ONLINE?

Yes. Applicants will be able to pay licence and application fees online using debit or credit.

WILL THERE BE ANY DELAYS IN OBTAINING LICENCES WITH THE LAUNCH OF ONLINE LICENSING?

There may be delays with applications as the online licensing system is launched.

AGLC asks for patience during this transition and will do everything to ensure applications and any changes are completed as soon as possible. Applicants are encouraged to apply early before potential service interruptions occur.

If you require assistance with a licence application, please contact us.

FAQs

HOW CAN I APPLY FOR A PRIVATE OR PUBLIC SPECIAL EVENT LICENCE?

If you are holding a wedding, family anniversary, or a regular meeting for invited guests and members that involves selling liquor or providing liquor for free, you are required to [apply online for a private special event licence](#).

If you are hosting a public event open to the public such as a festival, beer garden, concert or special event, you are required to [apply online for a public special event licence](#).

ARE THERE TERMS AND CONDITIONS WITH USING THE ONLINE LICENSING PORTAL?

Yes. By using the online licensing portal, [you agree to a set of terms and conditions](#).