

Online Licensing

Frequently Asked Questions (FAQs)

WHAT CHANGED WITH LIQUOR AND CANNABIS LICENCE APPLICATIONS?

On March 25, 2024, AGLC implemented an online licensing system for liquor and cannabis applicants. This replaced the manual application process.

ARE ALL LIQUOR AND CANNABIS LICENSEES AFFECTED BY THE CHANGE TO ONLINE LICENSING?

Most liquor and cannabis applicants and licensees, including public special event liquor licence applicants, began using an online process. Licensees also can pay for reissued licences and modify licence details.

ARE GAMING LICENSEES REQUIRED TO SUBMIT LICENCE APPLICATIONS ONLINE?

Gaming licensees will continue to submit licence applications as they currently do by email or delivered to AGLC offices. AGLC will eventually transition the gaming licensing application to an online process. Timing for this phase has not been determined.

WILL AGLC CONTINUE ACCEPTING MANUAL LICENCE APPLICATIONS?

No, most liquor and cannabis licence applications will be online.

CAN I PAY ONLINE?

Yes. Applicants will be able to pay for new and reissued licence and application fees online using debit or credit.

WHAT HAPPENS IF MY LIQUOR OR CANNABIS LICENCE EXPIRED OR IS EXPIRING SOON?

Please contact AGLC's Customer Care Centre for support with liquor and cannabis licence reissues and payments. Call 1-800-272-8876 and press 2 to get set up.

FAQs

HOW CAN I APPLY FOR A PRIVATE OR PUBLIC SPECIAL EVENT LIQUOR LICENCE?

If you are holding an event such as a wedding, family anniversary, or a regular meeting for invited guests and members that involves selling or providing liquor free, you are required to [apply online for a private special event licence](#).

If you are hosting an event open to the public, such as a festival, beer garden, or concert, you are required to [apply online for a public special event licence](#).

ARE THERE TERMS AND CONDITIONS WITH USING THE ONLINE LICENSING PORTAL?

Yes. By using the online licensing portal, you agree to a set of [terms and conditions](#).