

Electronic Raffle FAQ

FAQ For Charitable Organizations:

- Question:** Will raffles with a total ticket value (TTV) of less than \$100,000 still be allowed to accept ticket orders online while distributing tickets by mail?

Answer: Yes. Raffles with a TTV less than \$100,000 will still be able to receive raffle ticket orders online. Electronic ticket distribution is limited to raffles with a TTV of \$100,000 or more.
- Question:** Why is eligibility of electronic ticket distribution and electronic prize distribution limited to raffles with a TTV of \$100,000 or more?

Answer: Eligibility for these electronic raffle components are limited at this time because the use of these electronic components are new to Alberta and require oversight to ensure they can be offered securely and with integrity.
- Question:** Why is eligibility of selecting a winner electronically via a random number generator limited to raffles with a TTV of \$1 million or more?

Answer: A random number generator is currently limited to raffles with a TTV of \$1 million or more so that each event can be monitored by AGLC. This ensures the electronic selection of prize winners is done in a secure manner and with integrity.
- Question:** How will licensed charitable organizations know that a gaming supplier supplying electronic raffle components is registered by AGLC?

Answer: Licensed charitable organizations can contact AGLC for confirmation.
- Question:** Can a licensed charitable organization own or develop its own electronic components?

Answer: A licensed charitable organization can develop, purchase, or lease electronic components from a registered gaming supplier. Each electronic component must have accredited testing facility (ATF) certification and AGLC approval prior to use.
- Question:** With the implementation of the Electronic Raffle Handbook, will there be any resulting changes to the existing terms and conditions for paper raffles?

Answer: Yes, some changes are necessary to align the policies of the existing terms and conditions for paper raffles with the Electronic Raffle Handbook. These changes will take effect on January 30, 2019.

Licensing and general questions can be directed to gaming.licensing@aglc.ca

Technical questions about the electronic raffle program can be directed to inspectionsgaming@aglc.ca

FAQ For Gaming Suppliers:

- Question:** I have developed an electronic raffle system (ERS). How can I use it in Alberta?

Answer: Companies and individuals that want to supply an ERS in Alberta must register with AGLC as a gaming supplier. The ERS must be certified by an accredited testing facility (ATF) and receive approval by AGLC prior to use.

 - Applicants wanting to become a registered gaming supplier can access the gaming supplier disclosure package at aglc.ca/gaming/gaming-registrations/become-registered-gaming-company.
 - Any questions about becoming a registered gaming supplier should be directed to AGLC's Due Diligence Unit at duediligence@aglc.ca
- Question:** Can an ERS be distributed from a data centre?

Answer: Use of a data centre requires the prior approval of AGLC. The server must be located within Alberta.
- Question:** How long does it take to become registered with AGLC?

Answer: It will take AGLC approximately three to six months to process a gaming supplier registration application.
- Question:** How long does it take for an ATF to certify an ERS?

Answer: ATFs are a third party testing facility registered by AGLC. Each registered ATF will have their own timelines for certifying an ERS. Time may vary depending on changes that may be required to certify the ERS to the Electronic Raffle Standards Document.
- Question:** What are the requirements for an individual or company that is interested in supplying electronic raffle equipment and is already a registered gaming supplier with AGLC?

Answer: A company or individual that is already registered with AGLC as a gaming supplier requires ATF certification and AGLC approval of the electronic raffle equipment prior to using an ERS.

Any questions about the electronic raffle program can be directed to inspectionsgaming@aglc.ca