

AGLC **SMART** TRAINING PROGRAMS

Helping liquor, gaming and cannabis industry workers provide responsible sales service and understand laws and policies applicable to their work.

SMART

RESPONSIBLE
GAMBLING

Reel Facts 🍷 VLT Staff Training

SMART

RESPONSIBLE
CANNABIS

SellSafe 🌿 CANNABIS Staff Training

SMART

RESPONSIBLE
DRINKING

ProTect 🛡️ SECURITY Staff Training

SMART

RESPONSIBLE
GAMBLING

Deal Us In 🎰 CASINO Staff Training

SMART

RESPONSIBLE
DRINKING

ProServe 🍷 LIQUOR Staff Training

SMART

RESPONSIBLE
GAMBLING

A Good Call 🎰 BINGO Staff Training

SMART Programs are a suite of mandatory social responsibility training programs for workers employed in the liquor, gaming or cannabis industries. Certification is required for a range of positions. SMART certification is valid for five years.

Get the training you need at smartprograms.aglc.ca

For more details about SMART Program policies, view the policy handbooks at aglc.ca.



SMART Training Certification At Work

Industry staff

- Provide your employer with proof of your certification.
- Be prepared to show proof of your certification while working.
- Renew your certification before it expires.

Licensees & management

- Ensure all staff have valid certification required for their position.
- Employing uncertified staff may lead to a warning, fine, licence suspension or licence termination.
- Keep a record of staff certifications: name, SMART registration number and expiry date.

To see which certification you need for the work you do, check the Training Requirements page of the SMART Programs website at smartprograms.aglc.ca.

Questions about SMART Programs?

Contact SMART Programs at:

Toll Free: 1-877-436-6336

Fax: 780-651-7626

Email: info@smartprograms.aglc.ca

Web: smartprograms.aglc.ca

Questions about your liquor or cannabis licence? Want to speak to an Inspector?

Contact Alberta Gaming, Liquor & Cannabis (AGLC) at:

Toll Free: 1-800-272-8876

Office Hours: Monday - Friday 8:15 a.m. - 4:00 p.m.

Web: aglc.ca

The office is closed on weekends and statutory holidays and from Christmas Day through New Year's Day.

