

Alberta's gaming model

Gaming in Alberta is regulated by the *Gaming, Liquor and Cannabis Act* and Gaming, Liquor and Cannabis Regulation, as well as AGLC policies. These regulations and policies help maintain the integrity and security of gaming activities, while maximizing the financial return to businesses, government, and community programs and services — providing a significant economic benefit in the province.

Legal gaming in Alberta

Legal gaming includes table games, Alberta's only regulated online gambling site - PlayAlberta.ca, bingo, VLTs, slot terminals, lottery tickets, raffles and pull tickets.

Play Alberta

Play Alberta is Alberta's only regulated, online gambling website for legal-aged residents with access to casino-style games, sports book and lottery products, and AGLC's best-in-class GameSense Responsible Gambling program. The platform is available to adults with a Canadian residence that are physically located within the province. Visit [PlayAlberta.ca](https://playalberta.ca) for details.

Gaming integrity

Suspected illegal or unethical gaming or unresolved gaming disputes should be reported to AGLC through the Gaming Irregularities Line at 1-800-742-7818.

Gaming financial results

- Net income from VLT's, slot terminals, online gambling and lottery tickets is transferred to the General Revenue Fund.
- These funds are used to support communities across the province through vital programs and services.

AML training for casino staff

Every year, AGLC also provides Anti-Money Laundering (AML) Training to more than 2,000 casino staff. For more information, visit amlcertification.aglc.ca.

Training for gaming staff As at March 31, 2022.

Deal Us In, *Reel Facts* and *A Good Call* educate venue staff to recognize and respond to problem gambling behaviour. Certification is mandatory for registered gaming workers and staff who have contact with patrons. Visit smartprograms.aglc.ca for details.

- **Deal Us In**—**31,050** certificates issued since the program began in 2008.
- **Reel Facts**—**55,409** certificates issued since the program began in 2007.
- **A Good Call**—**4,907** certificates issued since the program began in 2008.

Inspections Between April 1, 2021 and March 31, 2022.

AGLC inspectors conducted **3,355** gaming inspections. Inspectors check licensees for compliance in a number of areas including, but not limited to: security and surveillance requirements are met and ensuring games are run properly. **99** per cent of gaming licensees complied with legislation, regulation and policy.

Financial results ¹	2022 ²	2021 ²
Gaming net revenue	\$ 1,055,332	\$ 626,641
Operating expenses	(198,063)	(192,404)
Other revenue	3,167	2,740
Ticket lottery (Western Canada Lottery Corporation)	344,718	336,631
Funds withheld	(25,000)	N/A
Gaming net income (Revenue to GoA)³	\$ 1,180,154	\$ 773,608

Net sales ¹	2022 ²	2021 ²
Slot terminals (slots)	\$ 871,794	\$ 493,504
Video lottery terminals (VLTs)	400,061	268,011
Online gambling (Play Alberta) ³	135,480	37,027
Gaming net sales	\$ 1,407,335	\$ 798,542

¹As at March 31 (in thousands of dollars).

²AGLC Annual Report 2021-22, page 42.

³Government of Alberta.

¹For the year ended March 31 (in thousands of dollars).

²AGLC Annual Report 2021-22, pages 25-26, 42.

³Online gambling was launched September 30, 2020.

Charitable gaming

- In 2021-22, AGLC issued more than 13,338 charitable gaming licences for casino, raffle, bingo and pull ticket events.
- Other than licensing fees to offset costs, government does not receive revenue from charitable gaming activities.
- Charitable organizations in Alberta earned \$306.6 million in 2021-22 to support programs and services for Albertans.

Charitable gaming proceeds¹

Raffles	\$	107,005
Casinos		186,154
Bingos		6,853
Pull tickets		6,598
Total	\$	306,610

¹For the year ended March 31, 2022 (in thousands of dollars).

*AGLC Annual Report 2021-22, page 28.

GAIN: Gaming Information for Charitable Groups

AGLC offers information sessions about charitable gaming requirements in Alberta. The GAIN program provides live webinars and online courses that cover all aspects of licensing, the acceptable use of proceeds and how to complete financial reports. Visit gain.aglc.ca for webinar schedules and online course details.

Gaming venues As at March 31, 2022.

Find slots, table games and a variety of other entertainment at your nearest casino location by visiting aglc.ca/find-casino-rec.

Casino facilities

- **24** casino facilities with **13,029*** slot terminals, **426*** VLTs.

Racing entertainment centres

- **4** racing entertainment centres with **1,462*** slot terminals, **36*** VLTs.

VLT locations

- **770** VLT locations accessible in a variety of licensed venues across the province.

*Deployed as of March 31, 2022.

Bingo facilities

- **20** bingo facilities; **15** of these venues offer e-dauber devices.

Lottery ticket centres

- **2,856** lottery ticket centres. These centres include the sale of a variety of draw-based, sports-based and scratch tickets.

Winner's Edge

Winner's Edge is Alberta's casino loyalty rewards program. It provides members with points for carded play and offers special promotions, exclusive contests and discounts on food and beverages. It also provides GameSense tools to help members monitor and manage their gaming activity. Visit WinnersEdge.ca for details.

Encouraging responsibility

AGLC fosters a culture of moderation, focusing on public awareness and education to promote responsible gambling experiences and help Albertans make healthy and informed decisions. Among Albertans surveyed, **95** per cent reported that they gamble responsibly.

GameSense

GameSense is AGLC's responsible gambling program that encourages Albertans to view gambling as a form of entertainment and not as a way to make money. GameSense Info Centres are located in all Alberta casinos and racing entertainment centres and staffed by GameSense Advisors. The advisors provide casino staff and patrons with tools and resources to make healthy gambling choices. Throughout the last year, AGLC advisors engaged in public education activities throughout the year including at post-secondary and First Nations community events. Between June 15, 2021* and March 31, 2022, advisors had **49,724** unique interactions. Visit GameSenseAB.ca for more information. *Due to health restrictions, GameSense Advisors were laid off in early 2021, being recalled on June 15, 2021.

Self-Exclusion Program

The Self-Exclusion Program allows Albertans to exclude themselves from all Alberta casinos and racing entertainment centres and the gambling opportunities these represent. As of October 26, 2022, the program had more than **2,500** land-based sign ups, including **83** completed virtually*, and **5,700** players signed up on Play Alberta. Visit aglc.ca/self-exclusion for more information. *Implemented January 2022.

Resources for problem gambling

Problem gambling prevention, education and treatment programs are available through Alberta Health Services. The 24-hour, toll-free Alberta Health Services (AHS) Addiction Helpline (1-866-332-2322) is available to those seeking professional support to help regain control of their gambling behaviours. GamTalk, an independent, non-profit organization also offers confidential support, information and referrals. Visit aglc.ca/self-exclusion for more information.