

Alberta's gaming model

Gaming in Alberta is regulated by the *Gaming, Liquor and Cannabis Act* and Gaming, Liquor and Cannabis Regulation, as well as AGLC policies that help maintain the integrity and security of gaming activities, while maximizing the financial return to government and to community programs and services.

Gaming financial results

- Net income from vlts, slot machines and lottery tickets go into the General Revenue Fund.
- This income is used to support communities across the province through vital programs and services.

Financial results *From April 1 to June 30, 2020.**

Slot terminals (slots)	\$41.2 million
Video lottery terminals (VLTs)	\$20.9 million
Ticket lottery (Western Canada Lottery Corporation)	\$74.4 million**
Subtotal	\$136.5 million
Operating expenses	(42.6 million)
Other revenue	0.3 million
Gaming net income (Revenue to Government)	\$94.2 million

**Unaudited financial information. **Net income. AGLC no longer collects revenue from bingo halls. Effective April 1, 2020, licensed bingo facilities are responsible for pooling and the distribution of bingo revenue.*

Gaming venues *As of June 30, 2020.**

Bingo facilities

- 21 bingo facilities.
- 15 halls have e-dauber devices with more than 1,286 e-dauber units.
- 4 bingo halls were offering virtual bingo online, before reopening their physical location.

Casino facilities

- 24 casino facilities with 13,807 electronic gaming terminals (slot machines and vlts).

Racing entertainment centres

- 4 racing entertainment centres with 1,502 electronic gaming terminals.

Lottery ticket centres

- 2,807 lottery ticket centres.
- These centres include the sale of a variety of draw-based, sports-based and scratch tickets.

VLT locations

- 773 vlt locations.
- vlts are accessible in a variety of licensed venues across the province.

**Effective March 17, 2020, all gaming venues in Alberta were closed due to the COVID-19 pandemic. On June 12, 2020, gaming operations were eligible to reopen as long as they followed public health guidelines. Not all gaming venues reopened or gaming devices activated as of June 30, 2020.*

Legal gaming in Alberta

Legal gaming includes vlts, slot machines, table games, bingo, lottery tickets, raffles and pull tickets.

Charitable gaming

- In 2018-19, AGLC issued more than 19,000 charitable gaming licences for casino, raffle, bingo and pull-ticket events.
- Other than licensing fees to offset costs, government does not receive revenue from charitable gaming activities.
- Charitable and religious groups raised more than \$347 million annually to help pay for approved products and services for their events.

Casinos	\$245.5 million
Raffles	\$71.8 million
Pull-tickets	\$11.5 million
Bingos	\$18.5 million
Total	\$347.4 million

**AGLC Annual Report 2018-19, page 43.*

GAIN: Gaming Information for Charitable Groups

AGLC offers information sessions about charitable gaming requirements in Alberta. Due to COVID-19, webinar sessions replaced in-person sessions since April. The sessions cover all aspects of licensing, the acceptable use of proceeds and how to complete financial reports. Visit gain.aglc.ca for details.

Winner's Edge

Winner's Edge is Alberta's casino rewards program. This loyalty program provides members with points for carded play, special promotions, exclusive contests and discounts on food and beverages. It also provides GameSense tools to help members monitor and manage their gaming activity. Visit WinnersEdge.ca for details.

Encouraging responsibility

AGLC fosters a culture of moderation by promoting responsible gaming experiences. A strong focus on public awareness and education helps Albertans make healthy and informed decisions. Among Albertans surveyed, **70** per cent report they have engaged in a gaming activity and **80** per cent reported that they gamble responsibly.

AGLC Survey of Albertans, fiscal year 2018-19.

GameSense

- GameSense Info Centres are located in all Alberta casinos and racing entertainment centres.
- GameSense provides resources to encourage Albertans to view gambling as a form of entertainment, not as a way to make money.
- GameSense Advisors deliver AGLC's GameSense programming to gaming patrons and staff. They are available to help patrons make healthy decisions about their gambling by providing tools and resources. Visit GameSenseAB.ca for details.

Self-Exclusion Program

If someone is gambling too much, or if it no longer feels like a game, the Self-Exclusion Program can be an important first step in helping them control their gambling. The Program enables them to exclude themselves from all Alberta casinos and racing entertainment centres and the gambling opportunities these represent.

Resources for problem gambling

Problem gambling prevention, education and treatment programs are available through Alberta Health Services. There is also an independent, non-profit organization called GamTalk that offers confidential support, information and referrals.

**Alberta Health Services
Addiction Helpline**

1-866-332-2322

Encouraging responsibility

Suspected illegal or unethical gaming or unresolved gaming disputes should be reported to AGLC through the Gaming Irregularities Line at 1-800-742-7818.

Casinos & racing entertainment centres

Edmonton

Century Casino Edmonton
Pure Casino Edmonton
Starlight Casino
River Cree Resort & Casino
Pure Yellowhead Casino
Grand Villa Casino

Calgary

Deerfoot Inn & Casino
Cash Calgary
Elbow River Casino
Grey Eagle Casino
Cowboys Casino
Pure Casino Calgary
Century Casino Calgary

St. Albert

Century Casino St. Albert

Balzac

Century Downs Racetrack
& Casino

Red Deer

Cash Casino
Jackpot Casino

Camrose

Camrose Resort Casino

Cold Lake

Casino Dene

Grande Prairie

Evergreen Park
Great Northern Casino

Fort McMurray

Boomtown Casino

Leduc County

Century Mile Racetrack
& Casino

Lethbridge

Pure Casino Lethbridge
Whoop Up Downs

Medicine Hat

Copper Coulee

Morley

Stoney Nakoda Resort
& Casino

Whitecourt

Eagle River Casino
& Travel Plaza

Training for gaming staff As of June 30, 2020.

Deal Us In, **Reel Facts** and **A Good Call** are mandatory online social responsibility training programs that educate venue staff to recognize and respond to problem gambling behaviour.

Visit smartprograms.aglc.ca for details.

Deal Us In: 26,465 certificates issued since the program began in 2008

Reel Facts: 50,004 certificates issued since the program began in 2007

A Good Call: 4,326 certificates issued since the program began in 2008