

## Alberta's Gaming Model

Gaming in Alberta is regulated by the *Gaming, Liquor and Cannabis Act* and Gaming, Liquor and Cannabis Regulation, as well as AGLC policies that help maintain the integrity and security of gaming activities, while maximizing the financial return to community programs and services.

### Legal Gaming in Alberta

Legal gaming includes vlts, slot machines, table games, lottery tickets and electronic bingo, in addition to the specific options for charitable gaming.

### Charitable Gaming AGLC Annual Report 2018-19\*

- In 2018-19, AGLC issued more than 19,000 charitable gaming licences for casino, raffle, bingo and pull-ticket events.
- Other than licensing fees, government does not receive revenue from charitable gaming activities.
- Charitable and religious groups raised more than \$347 million to help pay for approved products and services for their events.

Casinos	\$245.5 million
Raffles	\$71.8 million
Pull-tickets	\$11.5 million
Bingos	\$18.5 million
<b>Total</b>	<b>\$347.4 million</b>

\*Business, page 43.

### Gaming Information for Charitable Groups

AGLC offers information sessions about charitable gaming requirements in Alberta. The sessions cover all aspects of licensing, the acceptable use of proceeds and how to complete financial reports. Visit [gain.aglc.ca](http://gain.aglc.ca) for details.

### Gaming Financial Results

- Net income from vlts, slot machines, electronic bingo and lottery tickets go into the General Revenue Fund.
- This income is used to support communities across the province through vital programs and services.

### Financial Results AGLC Annual Report 2018-19\*

Casino gaming terminals (slots)	\$796.8 million
Video lottery terminals (vlts)	\$496.7 million
Ticket lottery (WCLC)	\$340.8 million
Electronic bingo	\$8.1 million
<b>Subtotal</b>	<b>\$1.6 billion</b>
Operating expenses	(\$201.7 million)
<b>Net Income</b>	<b>\$1.4 billion</b>

\*Financial Statements, page 72.

### WINNER'S EDGE

Winner's Edge is Alberta's new province-wide casino-loyalty program. It provides members with points for carded play, special promotions, exclusive contests and discounts on food & beverages. It also provides GameSense tools to help members monitor and manage their gaming activity. Visit [WinnersEdge.ca](http://WinnersEdge.ca) for details.

## Gaming Venues as of September 30, 2019



22

Bingo Facilities

15 halls have electronic devices with 1,290 electronic bingo units



24

Casino Facilities

13,919 electronic gaming terminals (slot machines and vlts)



4

Racing Entertainment Centres

1,433 electronic gaming terminals



2,789

Lottery Ticket Centres

Includes the sale of a variety of draw-based, sports-based and scratch tickets



810

vlt Locations

vlts are accessible in a variety of licensed venues across the province

## Encouraging Responsibility

AGLC fosters a culture of moderation by promoting responsible gaming experiences. A strong focus on public awareness and education helps Albertans make healthy and informed decisions. Among Albertans surveyed, **70** per cent report they have engaged a gaming activity and **80** per cent reported that they gamble responsibly.

*AGLC Survey of Albertans, fiscal year 2018-19*

### GameSense

- GameSense Info Centres are located in gaming venues across Alberta.
- Albertans are encouraged to view gambling as a form of entertainment, not as a way to make money.
- AGLC GameSense Advisors (GSAs) offer players information about how gambling works, the odds and randomness of gambling and tips on ways to gamble responsibly. They also assist and educate casino staff to help identify problem gamblers and provide support by referring them to GSAs or other forms of support. Visit **GameSenseAB.ca** for details.

### Resources for Problem Gambling

Problem gambling prevention, education and treatment programs are available through Alberta Health Services and are partially funded by the Government of Alberta. There is also an independent, non-profit organization called Gamtalk that offers confidential support, information and referrals.

### Alberta Health Services Addiction Helpline 1-866-332-2322

## Gaming Integrity

Suspected illegal or unethical gaming or unresolved gaming disputes are reported to AGLC through the Gaming Irregularities Line at 1-800-742-7818.

### Casinos & Racing Entertainment Centres

#### Edmonton

- Century Casino Edmonton
- Pure Casino Edmonton
- Starlight Casino
- River Cree Resort & Casino
- Pure Yellowhead Casino
- Grand Villa Casino

#### Calgary

- Deerfoot Inn & Casino
- Cash Casino
- Elbow River Casino
- Grey Eagle Casino
- Cowboys Casino
- Pure Casino Calgary
- Century Casino Calgary

#### St. Albert

- Century Casino St. Albert

#### Balzac

- Century Downs Racetrack & Casino

#### Red Deer

- Cash Casino
- Jackpot Casino

#### Camrose

- Camrose Resort Casino

#### Cold Lake

- Casino Dene

#### Grande Prairie

- Evergreen Park
- Great Northern Casino

#### Fort McMurray

- Boomtown Casino

#### Leduc County

- Century Mile Racetrack & Casino

#### Lethbridge

- Pure Casino Lethbridge
- Bully's Casino

#### Medicine Hat

- Copper Coulee

#### Morley

- Stoney Nakoda Resort & Casino

#### Whitecourt

- Eagle River Casino & Travel Plaza

### Training for Gaming Staff

*As of September 30, 2019*

**Deal Us In**, **Reel Facts** and **A Good Call** are online social responsibility training programs that educate venue staff to recognize and respond to problem gambling behaviour. Visit **smartprograms.aglc.ca** for details.



*Deal Us In* CASINO Staff Training

25,221 certificates issued since the program began in 2008



*Reel Facts* VLT Staff Training

47,804 certificates issued since the program began in 2007



*A Good Call* BINGO Staff Training

4,049 certificates issued since the program began in 2008