

# **Career Opportunity**

# **ABOUT AGLC**

AGLC is a dynamic organization leading Alberta's gaming, liquor, and cannabis industries. Our team of high performers is driven to provide our customers with outstanding service and Albertans with choices they can trust.

## ABOUT THE POSITION

Field Technician Competition #: 19-096

(Temporary assignment until March 31, 2020)

Salary: \$1,827.40 - 2,325.10 bi-weekly

Closing Date: Wednesday, August 07, 2019 Position Location: St. Albert

### JOB SUMMARY

Are you interested in developing your technical skills and learning about Lottery and Gaming industry? If so come work with us! AGLC has an opportunity for a Field Technician located in St. Albert, AB. In this role, you will learn how to trouble shoot and repair slot machines, VLT's, Ticket lottery terminals and other electronic gaming equipment! Our internal training program will teach you all about different slot machines and other electronic games.

As a Field Technician, you will install, service, and maintain Video Lottery Terminals, Slot Machines, electronic gaming devices, ticket lottery terminals and associated equipment in a variety of work environments. Field Technicians will be required to work independently in the completion of their duties, and in accordance with AGLC policies, procedures and security requirements.

Using your excellent communication skills, both oral and written, you will be expected to communicate effectively with team members, stakeholders and the general public. You must have good organizational & time management skills along with strong attention to detail to ensure tasks are performed in an efficient and effective manner. Strong problem solving and technical skills will help you succeed in this role and you must be able to work as an effective team member.

Our Field Technicians work shift work and are eligible for shift premiums and weekend premiums in addition to their base salary.

# SKILLS/QUALIFICATIONS

- Electronics Diploma, Certified Engineering Technologist or Telecommunication Diploma from a recognized post-secondary institution.
- Ability to lift up to 50lbs and move or shift weights ranging from 50-300lbs.
- Ability to use lift up to 1000 lbs with the use of lift equipment.
- A valid driver's license and clean driver's abstract is also required.

NOTE: An equivalent combination of education and experience may be considered. Candidates with lesser qualifications may be considered at a lower classification and salary. This recruitment may be used to fill future vacancies.



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To be eligible to work for AGLC, you must be a Canadian citizen, permanent resident or eligible to work in Canada. We offer a comprehensive range of benefits. As a condition of employment you will be required to obtain a satisfactory security clearance and clean drivers abstract (if necessary) prior to employment. While we appreciate all applications we receive, we advise that only candidates under consideration will be contacted. AGLC is committed to creating a diverse environment and is proud to be an equal opportunity employer.

To learn more about AGLC and to view the complete job posting, please visit our website aglc.ca

#### **ABOUT THE BRANCH**

### Gaming Services Branch:

The Technical Services Group provides technical support, maintenance, product deployment and integrity related activities for electronic gaming equipment for the VLT, ticket lottery, bingo, and the casino networks. Customer Services group operates the AGLC call centre that provides services to gaming retailers and operators, Albertans, and other AGLC divisions. Also this group operates Lottery Ticket Prize Payout offices in St. Albert and Calgary and provides other customer administration services.

When applying for a competition, please submit a cover letter and resume (either in word or pdf format). Please name your documents using your first and last name along with the competition number. For example: John Smith **Competition Number 19-096** 

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