



Choices Albertans can trust.

## **Questions & Answers: Casino information breach**

On March 17, 2016 the River Cree Resort and Casino announced that they had been the victim of a cyberattack that resulted in the theft of patron and employee information.

### **Did the hackers gain access to the electronic gaming systems at the River Cree?**

No - the situation at the River Cree did not affect slot machines or other electronic games on the casino floor. It is important to note that, in Alberta, all electronic casino gaming systems are owned and operated by the AGLC and are completely separate from a casino operator's information technology systems.

The River Cree Resort and Casino can speak to the specifics of the data breach itself. They can be reached via their hotline at 780-930-2596.

### **Did the data breach include any AGLC information? If so, what was included?**

The AGLC has determined that some AGLC information was included in the data breach. We are in the process of contacting those that may have been impacted to advise them of this breach and to provide them with recommended steps on how they can now protect themselves. If you have received a notice and have questions, please contact the AGLC Hotline at 1-800-742-7818.

### **What is the AGLC doing to ensure AGLC information isn't included in future breaches?**

The AGLC recognizes the severity of the situation and is actively working in partnership with all Alberta's casinos to ensure it is contained. We are also undertaking a review of industry data administration best practices to prevent any further breaches of this nature.

Additionally, an internal assessment is underway to ensure our own information security environment is 'best in class'. We remain committed to ensuring the integrity of gaming in the province of Alberta. That includes the integrity of the information systems associated with gaming as well.

### **What is the AGLC doing to ensure this is contained to one casino?**

The continued safety and security of the information contained on computer networks in Alberta's casinos is paramount to the AGLC. This incident highlights the importance of vigilance in ensuring information security and the AGLC is taking the necessary steps to help minimize the risk of future breaches of information.

To this end, the AGLC is working with Alberta's casinos to complete a comprehensive IT Security Risk Assessment of all casino gaming facilities. This process will help us in identifying potential threats and protecting the integrity of information security throughout our lines of business.

The AGLC is also in contact with the Office of the Information and Privacy Commissioner of Alberta in regard to this matter. For more information, please contact the AGLC's Hotline at 1-800-742-7818..

---

**More on the AGLC:**

In Alberta, net proceeds from vlts, lottery tickets, electronic bingo and slot machines are placed in the Alberta Lottery Fund. Last year, the AGLC contributed over \$1.5 billion to the fund, which supports thousands of volunteer, public and community-based initiatives. Additionally, throughout 2014-15, the AGLC continued to support more than 16,000 charitable groups in earning \$342 million for numerous causes, including medical relief, nature conservation, arts programs and seniors services.

The AGLC is committed to providing “Choices Albertans can trust” through responsible gaming choices that deliver economic and social benefit to Albertans, while ensuring the integrity of Alberta’s gaming products.

**Media inquiries may be directed to:**

Megan Thorburn

Acting Manager, Communications

(780)819-1221 [megan.thorburn@aglc.ca](mailto:megan.thorburn@aglc.ca)