

Casino Bulletin

Policy Amendments – CasinoLink & Slot Data System

FEBRUARY 2, 2021

This bulletin is to advise all casino facility licensees and registered gaming workers of **IMPORTANT AMENDMENTS** to the Casino Terms & Conditions and Operating Guidelines (CTCOG). The following CTCOG policies are effective February 2, 2021.

Sections 6, 13, and 16:

- All policies related to the old CasinoLink system have been removed from AGLC policy
 - CasinoLink policies are no longer relevant since all facilities have now been converted to the Slot Data System (SDS) as part of the Casino Management System (CMS) update project.
- Policies were also amended to reflect current SDS processes and terminology, including:
 - the term “validated” was changed to “redeemed” to describe TITO tickets that have been processed by a cashier, slot machine, or ticket redemption kiosk (TRK);
 - slot count room attendant duties regarding soft count procedures were amended to align with current process used in SDS; and
 - requirements for employee cards, gaming terminal key(s), and log entries were amended to ensure that registered gaming workers must sign out and return their own employee card and assigned gaming terminal key(s) for their shifts.

Please familiarize yourself with the amended policies, update your CTCOG as required, and ensure all affected staff are notified of the new requirement(s).

The amended CTCOG may be accessed on AGLC’s website at aglc.ca.

If you have any questions or concerns, please contact AGLC’s Key Account Coordinator or call the AGLC Hotline at 1-800-561-4415.